



Farm 571, Bodal Road, Dal Josaphat, Paarl, 7646

Tel: 084 556 3650

Reg No: 2012/095762/07

VAT No 4240262016

www.champagnedekleijnebos.co.za

Email: info@champagnedekleijnebos.co.za

TERMS AND CONDITIONS

Champagne De Kleijne Bos

Last Updated: 20 March 2026

These Terms and Conditions govern the use of the venue, accommodation, and services provided by Champagne De Kleijne Bos. By confirming a booking or using our services, you agree to comply with these terms.

1. Bookings and Reservations

All weddings, events, and accommodation bookings are subject to availability and will only be confirmed once a written confirmation and required deposit payment have been received and an agreement of lease has been signed.

Champagne De Kleijne Bos reserves the right to decline or cancel bookings on reasonable grounds, in accordance with applicable consumer protection laws.

2. Deposits and Payments

To secure a wedding or event booking, a deposit will be required.

Payment structure typically includes:

- Booking deposit to secure the date.
- Interim payment(s) before the event.
- Final balance payable 3 weeks before the event date.

Failure to make payments within the agreed time may result in cancellation of the booking.

3. Cancellation Policy

If a booking is cancelled by the Client, the following will generally apply:

- Deposits are generally non-refundable.
- Cancellations made closer to the event date may result in additional cancellation fees depending on costs already incurred.

Cancellation fees are based on a reasonable estimate of costs and losses incurred.



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If Champagne De Kleijne Bos is forced to cancel due to circumstances beyond its control (such as natural disasters, government restrictions, or other force majeure events), an alternative date, subject to availability or refund may be offered where reasonably possible.

4. Venue Usage

Clients and their guests agree to:

- use the venue responsibly.
- Comply with all venue rules and applicable laws.
- Not exceed the maximum guest capacity.
- Obtain any required permits or approvals unless otherwise agreed.

The Client is responsible for the behaviour of their guests, contractors, and suppliers during the event which behaviour is expected to be orderly and respectful.

Champagne De Kleijne Bos reserves the right to stop any event or remove any person who:

- Causes damage.
- Acts dangerously, unlawfully or under the excessive influence of alcohol.
- Disrupts other guests, staff or neighbouring properties.

No smoking is allowed inside the Venue area. Designated smoking areas will be indicated.

No pets are allowed.

The Client must ensure that children under the age of 18 are under responsible adult supervision for the duration of an Event.

The Venue Owner may require proof of event insurance or public liability insurance, where applicable.

5. Damage to Property

The Client is responsible for any damage caused to the venue, accommodation, furniture, décor, or equipment by:

- The Client
- Guests
- Contractors



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- **Suppliers**

Repair or replacement costs will be charged to the Client and may be deducted from the damage deposit where applicable. The Client shall reimburse the Venue Owner for any repairs or replacements, should the damage deposit not be sufficient.

6. Suppliers and External Vendors

Clients may use external suppliers only with prior approval.

All suppliers must comply with venue rules, health and safety requirements, and operational time restrictions.

Champagne De Kleijne Bos is not responsible for the services, conduct, or products supplied by third-party vendors.

7. Accommodation

Accommodation bookings are subject to availability.

Guests staying overnight must comply with venue rules and check-in/check-out times.

Champagne De Kleijne Bos reserves the right to refuse accommodation to individuals who behave inappropriately or violate venue rules.

8. Noise and Event Times

All events must comply with local municipal regulations regarding noise levels and permitted event times.

Music and entertainment are required to end at the time specified by the venue or relevant authorities.

The following noise Restrictions are currently applicable:

- No loud music after 10:00 PM for garden weddings with outside dance floor.
- No loud music after 12:00 PM for inside dance floor.

9. Alcohol and Conduct

All guests are expected to consume alcohol responsibly.



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Champagne De Kleijne Bos reserves the right to refuse service of alcohol and/or remove any guest who is intoxicated, disorderly, or poses a risk to others.

All applicable liquor licensing laws must be adhered to.

No illegal substances of any nature shall be permitted at the Venue or on premises.

10. Health and Safety

All guests and suppliers must comply with applicable health and safety regulations.

Champagne De Kleijne Bos reserves the right to refuse entry or service where safety concerns arise.

11. Liability.

To the fullest extent permitted by law, Champagne De Kleijne Bos shall not be held liable for:

- Loss or theft of personal belongings.
- Injuries sustained by guests due to negligence of the guest or third parties.
- Failure or shortcomings of services provided by external vendors.

Guests attend events at their own risk.

12. Indemnity

The Client indemnifies and holds Champagne De Kleijne Bos, its owners, employees, and agents harmless against any claims for losses, expenses, injury, death or damage of any kind whatsoever suffered by the Client, his guests or any third Party, entered onto the Venue or any of their belongings taken onto the Venue, arising from renting the Venue, the Guest House or any other additional Services or any other cause whatsoever, except where caused by gross negligence or wilful misconduct by the Venue Owner.

13. Photography and Marketing

Champagne De Kleijne Bos may use photographs or videos of the venue or events for marketing and promotional purposes unless the Client requests otherwise in writing before the event.

14. Privacy



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Personal information collected during bookings will be handled in accordance with the Protection of Personal Information Act (POPIA) and our Privacy Policy.

15. Website Use

Use of this website is at your own risk.

While reasonable care is taken to ensure the accuracy of content, Champagne De Kleijne Bos makes no warranties regarding the completeness, reliability, or availability of the website or its content.

16. Force Majeure

Champagne De Kleijne Bos shall not be held responsible for failure or delay in performing its obligations due to events beyond reasonable control, including but not limited to:

- Natural disasters
- Government restrictions
- Power outages or load shedding
- Severe weather
- Pandemics

In such cases, reasonable efforts will be made to reschedule the event or provide alternative solutions.

17. Breach of Terms

Failure to comply with these Terms and Conditions may result in cancellation or termination of the booking without refund.

18. Amendments

Champagne De Kleijne Bos reserves the right to amend these Terms and Conditions at any time. Updated versions will be published on the website and will apply from the date of publication.

19. Contact Information

For questions regarding these Terms and Conditions, please contact:



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Champagne De Kleijne Bos

35 Kleinbosch Road

Paarl

7655

South Africa

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